

## Smart Solutions. Simple to implement.

KEMPER Drinking Water Hygiene.





### Simply smart. And with more expertise.

The demands on your drinking water installation? High. Strict hygiene standards for drinking water must be met at all times. Reliable, resource-efficient, and effective—without compromise. Wouldn't it be great if there was a solution that made all this effortless? That's why we're making our expertise easily accessible—with our innovative spirit, smart ideas, and digital technology. We call it PRO.

### **How PRO works:**

Our connected products continuously collect all relevant operating data from your drinking water installation. We analyse and interpret this data, then turn it into actionable insights through our digital services. The result? Issues are resolved faster, and your installation becomes safer, more sustainable, and cost-effective.

### Intelligent solutions that create real value.



### **Enhanced operational reliability**

By capturing, visualising, and analysing data, irregularities in the operation can be detected early. This helps prevent issues before they arise. Automatically generated, customised reports (documentation) also make it easier to meet your regulatory requirements.



### **Direct support**

Our digital services make us an active partner and problem solver—offering concrete action recommendations during malfunctions and ensuring reliable system maintenance. The benefits? You save time, reduce stress, and minimise costly staff training.



### **Lower operating costs**

By evaluating stored operating data, we can identify optimisation opportunities. Adjusting to actual needs allows you to save energy—and therefore money.



### **Improved control**

Continuous monitoring ensures you're immediately informed of any deviations. With our cloud platform, you can oversee your drinking water installation from anywhere and take action right away.



### **Increased productivity**

Our smart solutions ease the burden on your operating staff, making business processes more efficient. With an intuitive cloud-based interface, you can quickly respond to deviations and problem areas in your drinking water installation. You'll also receive support through targeted recommendations and product information.



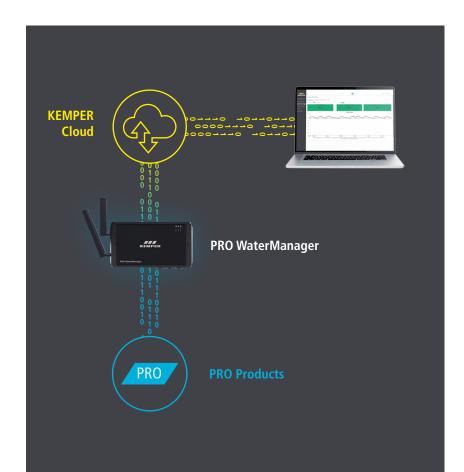
### More sustainable drinking water installations

Whether it's improving hygiene conditions or saving energy and water to reduce CO<sub>2</sub> emissions, we help you unlock new optimisation potential, which makes it easier to maintain drinking water hygiene and achieve your sustainability goals.

### Connected components that optimise your installation.

With PRO, you can make the most of your installation's potential. By integrating our digital products, you continuously collect all relevant operating data from your drinking water installation. We analyse and interpret this data using our expertise—turning it into valuable insights that enable maximum efficiency, safety, and sustainability for your drinking water installation.

Our connected PRO components serve as the foundation for your digitally optimised drinking water installation. The PRO WaterManager acts as a digital hub, collecting data on operating states, which is then transmitted to the KEMPER Cloud, where it is consolidated, processed, and displayed in an easy-to-understand format—even across multiple buildings. So, as you can see: It is actually quite simple. And practical, too.





### The digital hub that connects everything.

The PRO WaterManager ensures you're fully equipped: Operational data from all connected products is first transmitted wirelessly to the Pro WaterManager via LPWAN or via a wired connection using Modbus RTU. As the digital hub of your drinking water installation, the PRO WaterManager then makes this data available in the KEMPER Cloud for real-time monitoring and analysis.

Good to know: We provide the right connectivity solution to suit whatever way you connect to the cloud—whether through a classic LAN network or via an integrated LTE module using the IoT mobile network. Your data is securely stored in Germany.



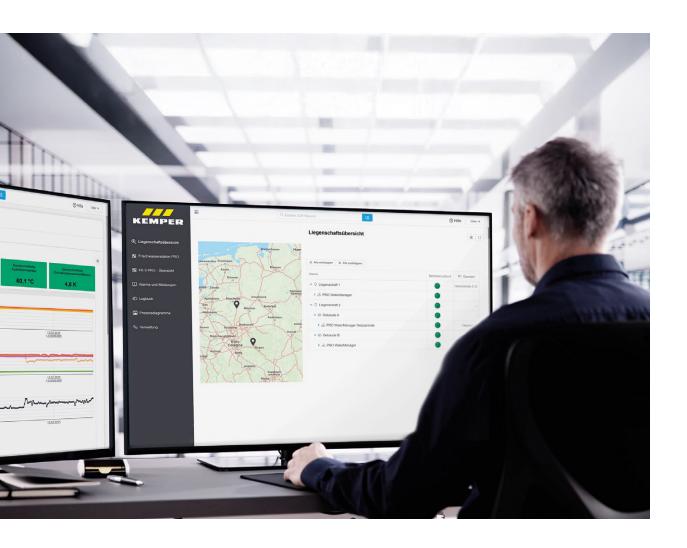
### PRO WaterManager – Features & Capabilities

- // Cloud-Gateway
- // Integration of PRO Products
- // Storage of Measurement Data & Operational Events
- // User-Friendly Web-Based Interface
- // Error & Fault Notifications via Email
- // Comprehensive User Management
- // GLT Interface via Modbus TCP-IP

### Intuitive operation that eases workloads.

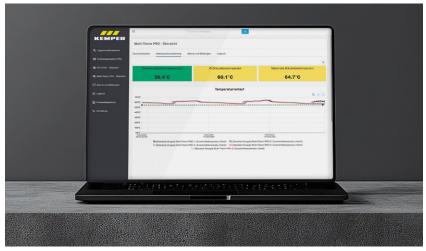
Managing your PRO installations is intuitive and clear through the cloud interface. From the home screen, you have a complete overview of all properties and installed PRO products at a glance. The dashboard displays real-time operating states either as a plant schematic or through data point visualisation. If an irregularity or fault occurs, the

system immediately provides details, including: date, time, room, exact location and the type of fault. A key highlight: You'll receive clear, step-by-step recommendations for action—along with a direct link to the relevant section in the user manual.





**System overview with live data** (Example KTS Freshwater Station PRO)



Data visualisation (Example MULTI-THERM PRO)



Fault management

### Digital services that provide instant support.

With PRO, you always have full control over your drinking water installation: We offer service models tailored to your needs—ranging from basic support to a full-service model, where we handle the maintenance and servicing of all connected PRO products for you.



### **Remote access**

Secure 24/7 worldwide access to all connected PRO products via the cloud, allowing you to make important system adjustments any time, anywhere.



### Reporting

Instantly generate ready-to-use reports from your operating data, making compliance documentation quick and hassle-free.



### Monitoring

Get a real-time overview of your drinking water installation: We automatically store all measurement and operating data in the KEMPER Cloud, which is then analysed and displayed through user-friendly dashboards and graphs. This means that optimisation potential or irregularities can be quickly identified and failures can be prevented.



### Fault notifications via email

Proactive alerts during malfunctions provide detailed descriptions and recommendations for troubleshooting—allowing you to respond quickly and improve the entire installation's operational reliability.

Find out more about our PRO Products & Digital Services





### **KEMPER** access for troubleshooting

If an issue is unclear, you can grant a KEMPER expert secure access to your installation for direct assistance.



### **Optimisation by KEMPER**

We regularly analyse your installation's performance to identify optimisation opportunities—whether for resource efficiency, energy savings, or hygiene improvements—and provide you with concrete recommendations.



### **KEMPER fault management**

With this additional support service, you receive optimal assistance for your drinking water installation. Through a secure connection, we proactively diagnose system faults. Whenever possible, issues are resolved remotely, minimising downtime. If an on-site service visit is required, it will be planned as efficiently as possible.



### **Automatic maintenance by KEMPER**

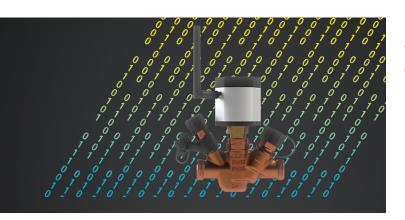
As part of your service model, we perform annual maintenance on all connected PRO products—so you don't have to.

### Did you know?

Our cloud solution ensures comprehensive security for your system, protecting your data, while meeting compliance requirements, and giving you maximum transparency and control.

### Digital products for your drinking water installation.

We bring all our expertise as a market leader in drinking water installation hygiene into our PRO products. With digital functions, we are creating new added value for you that will bring a great ROI.



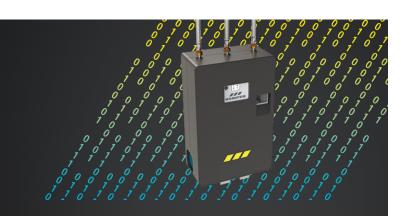
### **MULTI-THERM PRO**

The solution for wireless, digital hot water circulation systems



### KTS water heater PRO

Central hot water heating – energy-efficient, hygienic



### FK-5 PRO

Break tank station for maximum protection against flow of fluid category 5 water into potable water

# Looking to digitalise your drinking water installation?

Make your drinking water installation more reliable, sustainable, and efficient. With our digital products and services, we work with you to maximise its potential.

Find a contact partner on our website:





